



We're hiring!

Consultant Developer Intern



#NavigateWhatsNext in your tech career

- Duration: 6 month internship
- Start date: Between February and March 2026
- Hybrid working model: 2+ days per week onsite at our Bangsar South Kuala Lumpur office



Qualifications

- Undergraduates enrolled in Computer Science or related field
- Proficiency in Object-Oriented Programming
- Knowledge of Java, C# or C++ essential



GUIDEWIRE BASECAMP

Graduate and Intern Program

We're hiring!

Solution Engineer Intern



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GUIDEWIRE
BASECAMP

Graduate and Intern Program

We're hiring!

Technical Support Intern

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- Hybrid working model: 2+ days per week onsite at our Bangsar South Kuala Lumpur office

Qualifications



- Undergraduates enrolled in Computer Science or related field
- Proficiency in Object-Oriented Programming
- Knowledge of Java, C# or C++ essential



 GUIDEWIRE



Cloud Technical Support Intern (6 months) - Kuala Lumpur, Malaysia

This Internship will be located in Bangsar, Kuala Lumpur. To be eligible, you must be able to commute to the office 2 days per week.

Want to Experience a Different Type of Software Company? Join the Guidewire team!

At Guidewire, we don't just hire people who fit in; we want to work with anyone who complements our business, teams, and company culture – by being exactly who they are, 24/7. We strive to create an employee community where everyone is valued, respected, included, and can be their authentic self. If you believe you have what we need, we encourage you to apply!

We pride ourselves on our inclusive and collaborative company culture. As part of our intern program, our talented engineers will train and mentor you as you engage in meaningful work on our industry-leading software products.

Who are We and What do We do?

Guidewire is a rapidly growing software company that delivers the industry standard platform that Property and Casualty insurers rely upon to stay ahead of the curve in a time of accelerating change. We provide software, services, and a partner ecosystem that empower our customers to run, differentiate and grow their business.

What will You be doing?

Guidewire is offering a 6-month Guidewire Basecamp internship program from February / March through July / August 2025, this program is designed to give active undergraduate college students, or those registered in a masters' program, an opportunity to work in a real-world business environment. Learn how to interact with customers, solve complex problems, and help support software that is used by some of the largest Insurance companies in the world.

You will experience tackling incoming customer support cases covering the entire Guidewire Cloud Platform (GWCP). You will develop knowledge in GWCP and provide triage and troubleshooting support using our knowledgebase and continuous learning to restore the affected production system. You will work with the Product Development Operations (PDO) organization in a hybrid environment that delivers 24x7 service to customers who are using our software in the Guidewire Cloud.

Throughout your internship, you will :

- Function as a point of contact to research, respond to, and accurately resolve cases in a timely manner and in accordance with team standards to ensure customer happiness!
- Write case documentation to meet objectives for Case Quality and Customer Satisfaction scores.

- Collaborate with cross-functional teams on more sophisticated issues involving system integration and custom configurations.
- Develop and maintain a deep knowledge of our platform through company-sponsored training and experience.
- Contribute to an environment that encourages information sharing, team-based resolution activity, cross-training, and an absolute focus on doing what is best for the customer.
- Involve in research and development of A.I tools to enhance system support process and customer experience.

Intern Requirements

- Penultimate or final year of study in a bachelor's degree studying Computer Science or equivalent I.T course.
- Willingness to participate in Guidewire Basecamp Internship program activities and events.
- Good communication skills and presentation skills. Read, write, and speak fluent English.
- Familiarity with software development lifecycle.
- Exposure to broad technical skills such as Object-Oriented Programming (Java, C#, or similar), relational databases, XML, and cloud architecture.
- Strong troubleshooting skills, ability to think critically and display an aptitude for problem--solving.
- Ability to solve problem software code and reporting progress.
- Familiarity with version-control processes and standards. Experience using git or similar change-tracking software.
- Experience using a software defect tracking system such as JIRA.
- Skills to read and interpret application server log files.
- Familiar with AWS, Docker, Linux, and Kubernetes. Knowledge of Bash scripts is a plus.
- Familiar with CI/CD concepts and principles; Jenkins or TeamCity experience is a plus.

Role Title: Consultant Developer Intern (6 months) – Kuala Lumpur, Malaysia

This Internship will be located in Bangsar, Kuala Lumpur. To be eligible, you must be able to commute to the office 2 days per week.

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What will I be doing?

Guidewire is offering a 6-month Guidewire Basecamp internship program from February / March through July / August 2025, this program is designed to give final year undergraduate college students an opportunity to work in a real-world business environment. Learn how to work across different teams, solve complex problems, and help create software that is used by some of the largest Insurance companies in the world.

You will be part of our Professional Services Team in Malaysia and will work directly with the Team to develop and implement software solutions for our business needs. You will work with a dedicated mentor and other fellow interns on a software project that adds value to our mission here at Guidewire. You will experience what it is like to be a part of an Agile development team.

Guidewire is an Agile development shop: we do iterative development, break features into stories, work in priority order, encourage pair programming and more. Our focus is to make the highest quality software for our customers and deliver it on-time. We spend a significant amount of time focusing on software development as a craft. If you intern here, you will collaborate with teammates, mentors and stakeholders while learning what it means to be a professional consultant developer.

Intern Requirements

- Penultimate or final year of study in a bachelor's Computer Science or equivalent I.T. course
- Understanding of programming skills and grounding in Java, Javascript, Nodejs, Golang and exposure on using AI tools
- Awareness of object-oriented design principles
- Some Software development lifecycle exposure (Agile) preferred
- Enthusiasm to learn and support others in your team
- Good communication skills
- Willingness to participate in Guidewire Basecamp Internship program events and activities

Other types of things that we like to cultivate:

- Curiosity based on genuine love of technology and solving technical problems
- Accountability based on an earnest desire to do what is expected without prompting
- Kindness and respect for your fellow teammates

Role Title: Solution Engineer Intern (6 months) – Kuala Lumpur, Malaysia

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